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# Claims Management UK

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Counter Pollution Resource &  
Claims Manager

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# Setting the Scene

The MCA is responsible for implementing the UK Gov's maritime safety policy and exists:

- To promote high standards of safety at sea
- To minimise loss of life amongst seafarers and coastal users
- To respond to maritime emergencies 24 hrs, 365 days
- To protect the environment by minimising pollution from ships



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# Setting the Scene

- UK has 10,500 miles of coastline
- On average around 170 pollution incidents involving shipping per year
- Represents less than 25% of all marine pollution sources
- UK has suffered 3 of the world's largest recorded oil spills to date



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# Setting the Scene

## UK Pollution Control Zone

Extends to 200 nautical miles from the coastline or to the nearest median line with neighbouring coastal states

UK has 10,500 miles of coastline

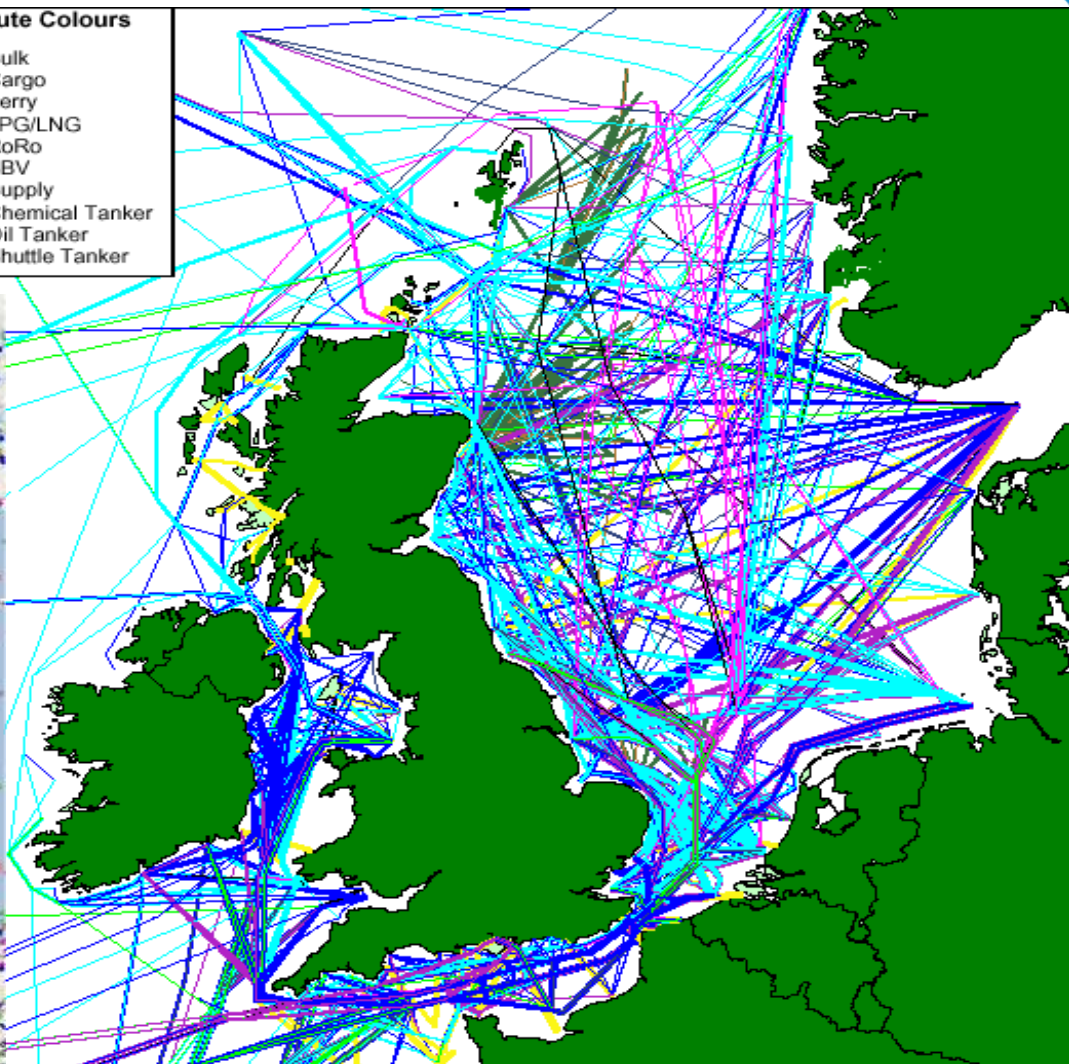




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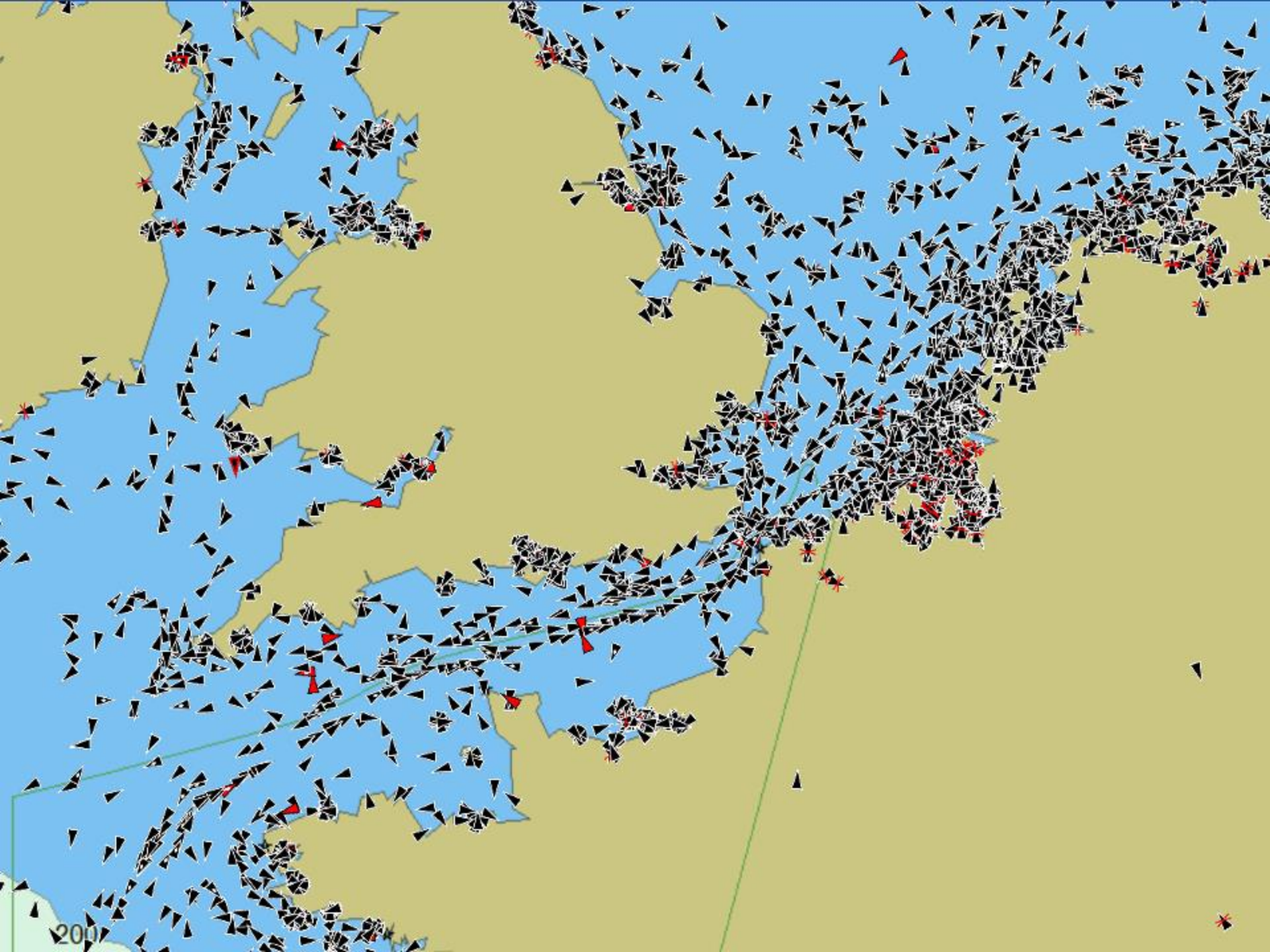
**Key: Route Colours**

- Bulk
- Cargo
- Ferry
- LPG/LNG
- RoRo
- SBV
- Supply
- Chemical Tanker
- Oil Tanker
- Shuttle Tanker



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# Responsibilities & tiered approach

## POLLUTION AT SEA OR ON THE COAST

**GOVERNMENT** - Takes the lead in pollution at sea from ships

**PORTS, HARBOURS, OIL FACILITIES & OFFSHORE INSTALLATIONS** - Have a statutory responsibility for clean-up of their areas

**LOCAL AUTHORITIES** - Have accepted the non-statutory responsibility



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# Responding during marine incidents

- **National Contingency Plan – NCP**
  - Ensure a timely measured effective response to incidents
- **Bonn Agreement – North Sea States**
  - Intergovernmental co-operation dealing with pollution and in particular aerial surveillance co-ordination
- **Mancheplan - France and UK**
  - Provides for a joint response to SAR and counter pollution activities
- **NORBRIT – Norway and UK**
  - Joint response, is more focused on counter pollution





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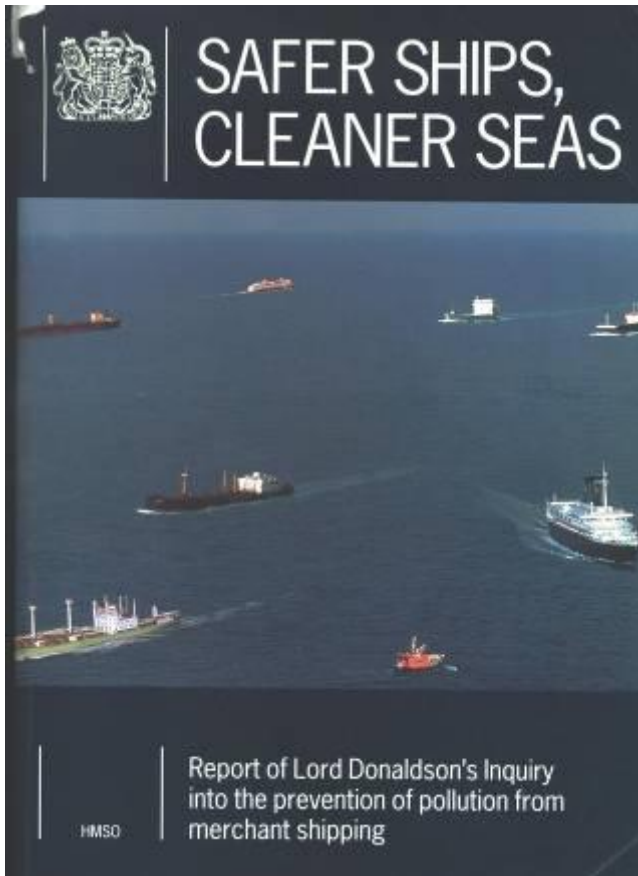
# A brief history of response

## Braer

Report of Lord Donaldson's  
Inquiry into the prevention of  
pollution from merchant shipping

'Safer Ships, Cleaner Seas'

1993



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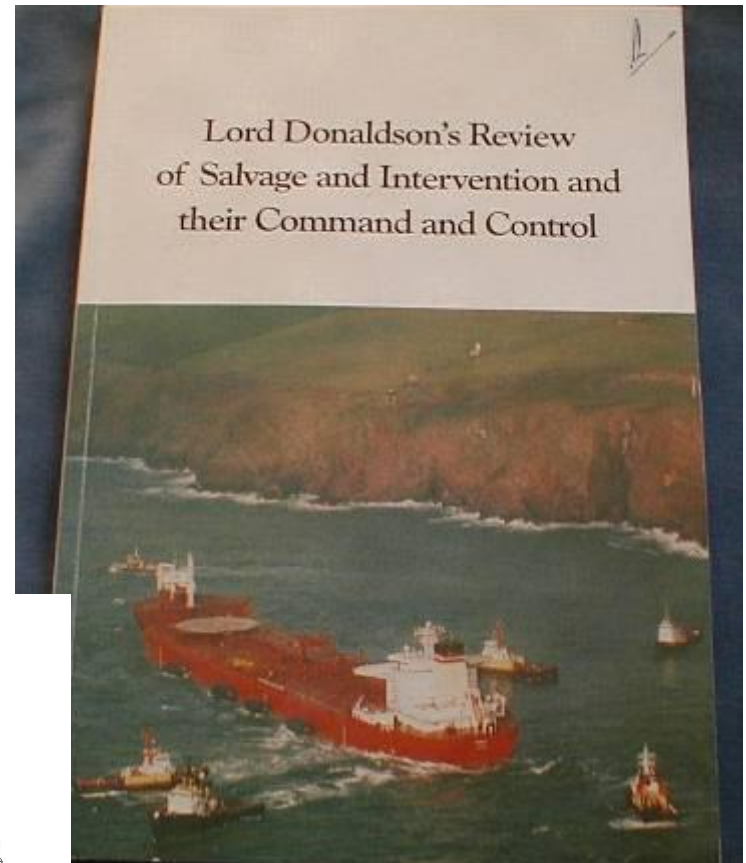
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# A brief history of response

## SEA EMPRESS

Lord Donaldson's Review of  
Salvage and Intervention and  
their Command and Control

1996





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# Environment Group

- Function
  - To provide advice and guidance on environmental matters to SCU, OCU, MRC & SRC
- Role is purely advisory
  - EG has no formal powers (although members may have)



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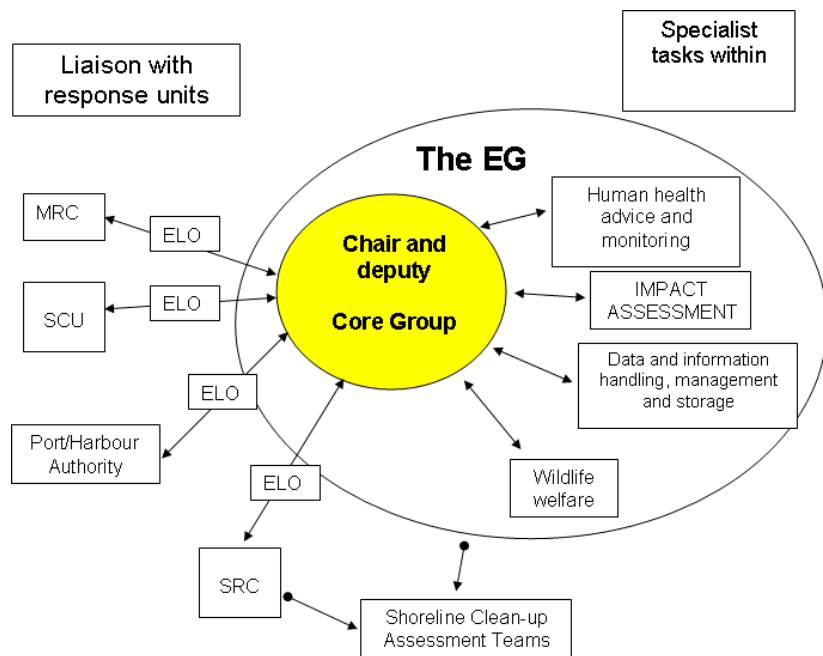
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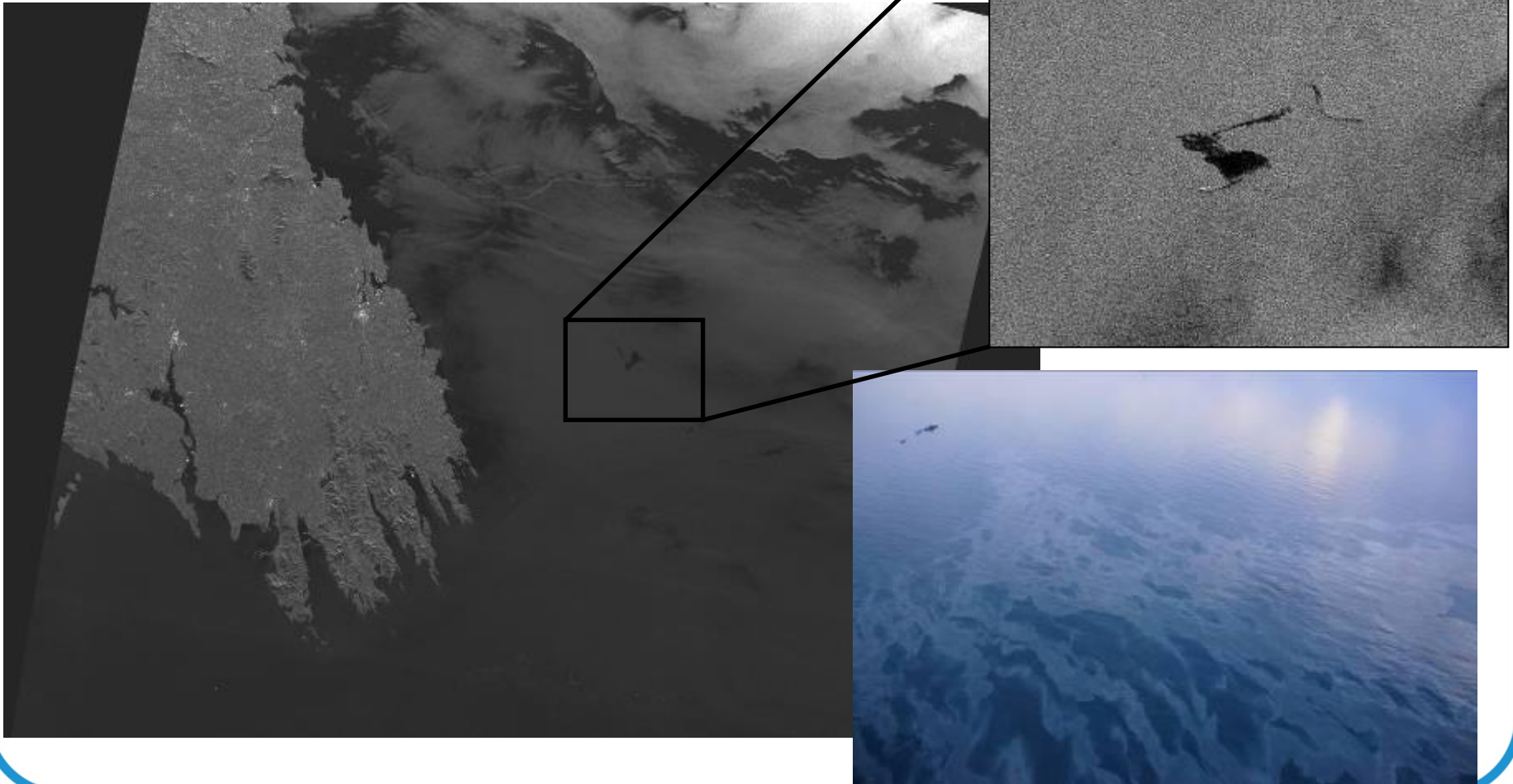






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# Resources in support of cleaner seas





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# MCA resources in support of cleaner seas

## **SURVEILLANCE & RECONNAISSANCE**



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## **DISPERSANT CAPABILITY**



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- 6 Dispersant Sites...
  - Stornoway
  - Shetland Islands
  - SW Wales
  - Northern Ireland
  - East Midlands
  - Glasgow





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# MCA resources in support of cleaner seas

## Equipment Stockpile Centres

CP Equipment stockpiles

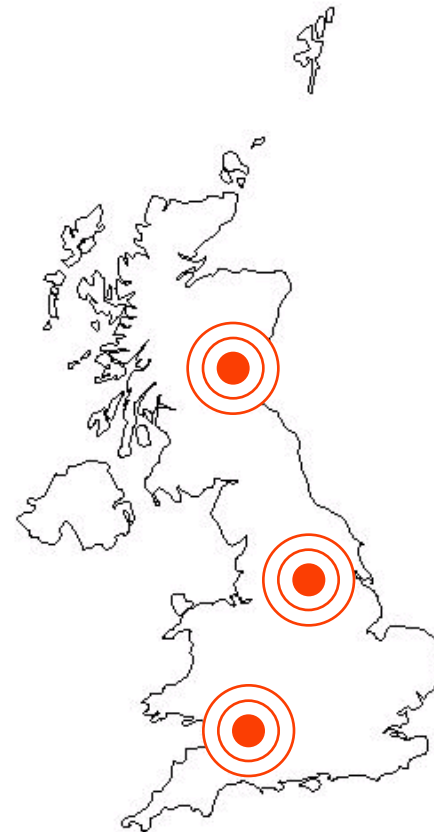
Salvage equipment

At Sea recovery equipment

Dundee

Barnsley

Bristol





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# CMWG



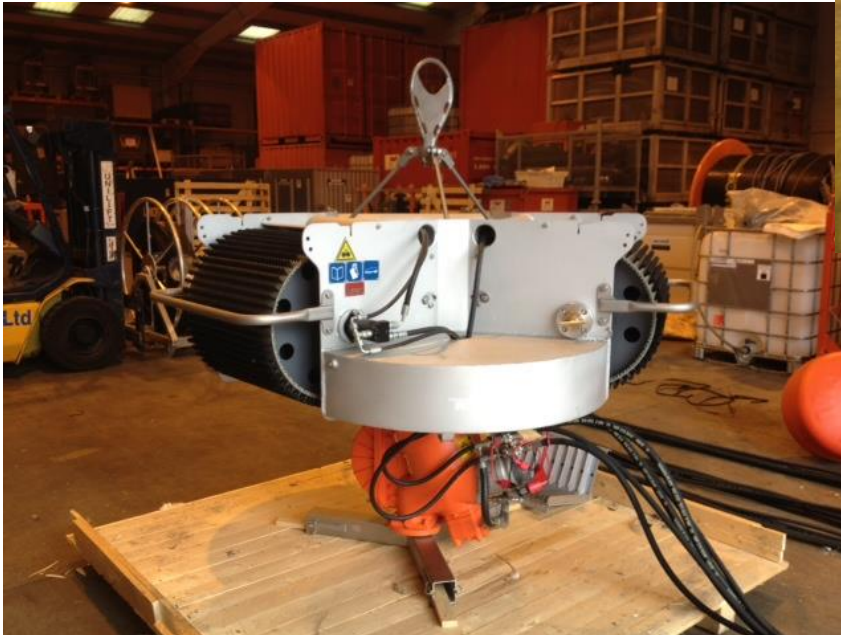
- Barnsley
- Bristol
- Dundee

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# CMWG

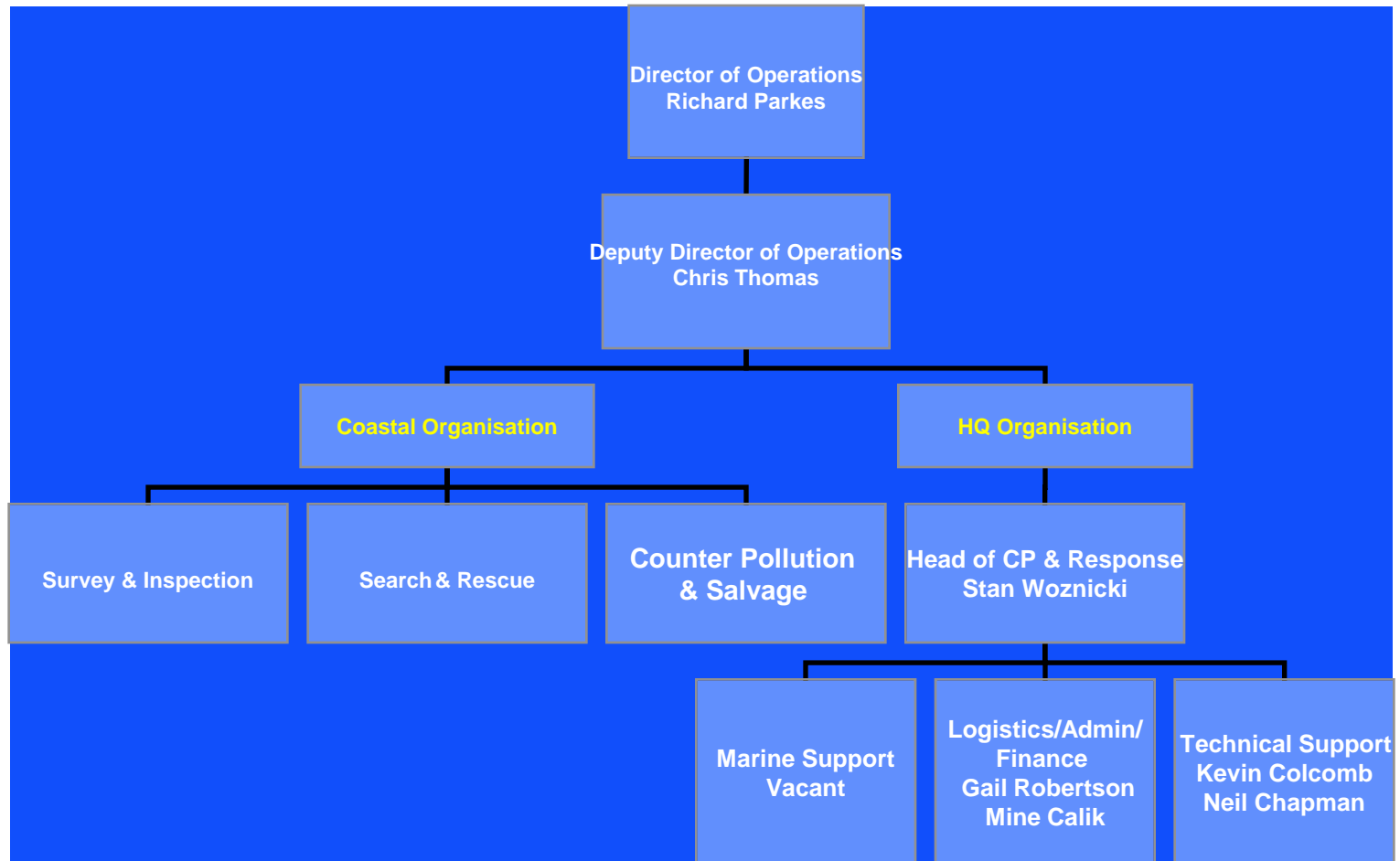


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# MCA Operations Structure



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# Counter Pollution Resource & Claims Manager

- CP Budgets
- Contract Management
- Capital Purchases
- Cost Recovery
- Logistics
- Policy
- NCP
- IMO / IOPC
- Financial and/or liability issues



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## National Audit Office.....

“.....the MCA must use its best endeavours to recover all of the costs which it reasonably incurs in dealing with an actual or potential pollution threat to UK waters / coastline....”



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# MCA Best Practice 1

- Expense must have been incurred and third party invoices provided
- Response measures must be deemed to be reasonable and justifiable
- A summary of events - together with WHY the working methods or courses of action were selected is very useful



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# MCA Best Practice 2

- Investigate rates quoted for all hired in equipment - prove investigation!
- Keep a record of dates on which work was carried out at EVERY site - date and time stamped photographic evidence
- Keep a record of the number and categories of response personnel, regular / overtime rates of pay & who is paying them - names



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# MCA Best Practice 3

- Keep a record of travel, accommodation and living costs for response personnel
- Apply industry standard of 100% of hire rate for in-use and 50% rate for stand-by
- Keep a record of all equipment costs for EVERY site





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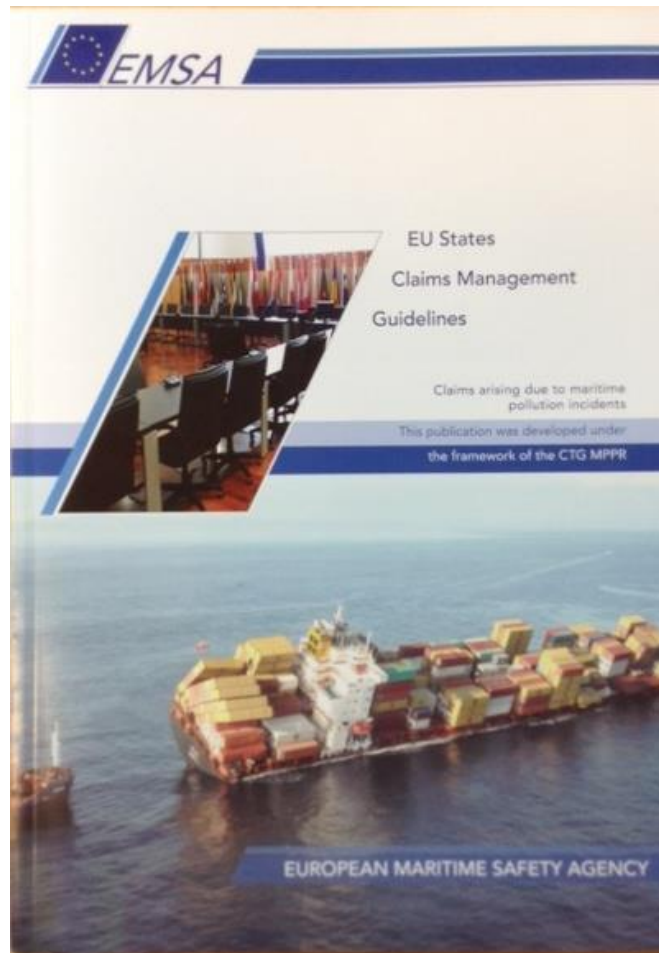
# MCA Best Practice 4

- Photograph any damaged equipment – get assessed by an independent body prior to repair or replacement
- Do not bring equipment to a better state than at the commencement of the hire
- Keep a record of consumable materials - get responders to sign out consumables and say which site the item will be used on



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Thanks for listening.....and  
questions ?

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